

About **CCPT**

Cass County Public Transportation (CCPT) is an Origin to Destination, curb-to-curb, 24-hour advance reservation, shared ride transportation system for Cass County residents and visitors, offering special reduced fares for seniors and persons with disabilities.

CCPT coordinates its service with the Dowagiac Dial-A-Ride system that operates within the City of Dowagiac. Service is also coordinated with transportation systems in neighboring counties.

CCPT operates medium-duty buses, "cutaway" buses and full-size vans, with capacities ranging from 8 to 24 passengers. All vehicles are equipped with lifts for people with disabilities. All drivers are trained and have experience in working with disabled individuals.

Cass County Transportation Authority ensures that the level and quality of transportation service is provided without regard to race, color, or national origin, in accordance with Title VI and the Civil Rights Act of 1964. For more information regarding our Title VI obligations or to file a complaint please contact us at:

Cass County Transportation Authority Attn: Gerry Bundle 400 E State St, Cassopolis, MI 49031-1330 269-445-2455, Option 2 director@ccta-mi.org



269-445-2455 800-323-2508

CASS COUNTY PUBLIC TRANSPORTATION (CCPT)

A service of:

Cass County Transportation Authority



https://www.mywaythere.org/cass.asp

info@ccta-mi.org



Base Address
400 E State St, Cassopolis, MI
49031





SERVICE AREA/HOURS

The Cass County Public Transportation service area covers all of Cass County with 24-hour advance reservation service from 7:00 a.m. to 5:00 p.m. Monday through Friday (except holidays).

RESERVATIONS

Reservations must be made by 1:30 p.m. one (1) business day before the desired ride. For example, a reservation for a Monday ride must be made by 1:30 p.m. on the Friday before.

To make a reservation, call:

(269) 445-2455

(800) 323-2508

FARES

- Rides within 5 miles from Base \$3.50
- Rides beyond 5 miles from Base \$5.50
- Persons 60 and older or with a disability
 50% discount all day.
- Children 5-12 years of age accompanied by a parent or adult chaperone – 50% discount all day.
- Children 5-12 years of age without a parent or adult chaperone full fare.
- Children under the age of 5 50% off full adult fare. Must be accompanied by an adult.
- Children under the age of one ride free.

Reduced fare cards are offered through a federally funded program that allows seniors and people with disabilities to ride the bus for 50% of the full fare. A simple application asking for basic identification information, senior certification, or disability certification is required to receive a reduced fare card. The reduced fare card is honored by all transportation systems in Cass, Berrien, and Van Buren counties. Call Cass County Public Transportation at (269) 445-2455 to get an application.

RIDER RULES OF CONDUCT

- Passengers shall not interfere with the safe operation of the vehicle.
- Passengers shall follow the driver's instructions.
- Passengers shall not behave in a way that threatens the health or safety of others or that is distracting to the driver.
- For the comfort of everyone, smoking, vaping, eating, and drinking are <u>not</u> allowed.
- Loud talking, singing, and playing of music (other than privately with earbuds or headphones) are not allowed.
- Possessing, consuming, or being under the influence of illegal or controlled substances is prohibited while riding any CCPT vehicle. Consuming or being under the influence of alcohol is also prohibited.
- No inappropriate display of affection or sexual activity is allowed.
- Hazardous items are not permitted in any CCPT vehicle.

If a passenger violates any of these rules or otherwise disrupts the vehicle's operation, CCPT services to that individual may be suspended. The individual will be given written notice stating the reason(s) for the suspension and providing contact information and guidelines for requesting an appeal.

TRANSPORTATION TIPS

- Planning your trip during non-peak hours (after 9:00 a.m. and before 2:00 p.m.) will offer the best chance of being able to ride at your desired time.
- In some cases, the bus must make several stops, so it is advisable to build a bit of extra time into your trip plan.
- Remember, all trips must be reserved at least 24 hours in advance (before 1:30 p.m. for next-day service).
- If you decide not to ride, please call the office at least one (1) hour before your scheduled pickup, or you may be charged for a "no show".
- As a curb-to-curb service, we <u>do not</u> pull into driveways or enter residences.
- Please be ready to board when the bus arrives so others will not have to wait. Buses will wait up to three (3) minutes, and then leave.
- Please have the exact fare drivers do not make change.
- For safety, please remain seated until the bus comes to a complete stop.
- Closing of Cass County Public Transportation due to weather will be announced on the local ABC, CBS, and NBC network TV affiliates (currently channels 16.1, 22.1 and 57.1).